



CHAIRMAT LIMITED LIFETIME WARRANTY POLICY

Deflecto, LLC warrants its vinyl chairmats to be free from defects in workmanship and materials at the time of shipment to the original purchaser. Should a Deflecto vinyl chairmat break or crack under normal usage and proper application, we will replace the chairmat or refund the purchase price at our discretion, upon proof of purchase for as long as you own the chairmat.

Deflecto, LLC is not responsible for consumer misuse of the product.

This limited warranty does not include shipping charges to and from factory. The use of the chairmat in conjunction with a chair having metal chair casters, hard chair casters meant for carpeted surfaces or casters with surface contact of less than one-half inch in width are not covered under this limited warranty. This limited warranty does not cover damage arising from negligence, fire, house pets, wet mopping, excessive dryness, sand, dust, dirt or other sharp or abrasive objects or furniture.

Deflecto, LLC does not recommend, use on painted or varnished surfaces, use on unclean surfaces or use on custom flooring or concrete.

This limited warranty excludes and will not pay consequential or incidental damages associated with any warranty claim. Replacement or refund of the cost of the chairmat are the sole remedies.

This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

No distributor, retailer, sales representative, agent or employee associated with Deflecto directly or indirectly may, in any way, alter or increase the written terms, conditions, exclusions or limitations of this limited warranty.

If you wish to file a claim under warranty visit:

http://www.deflecto.com/products/pc/catalog/forms/Chairmat_Warranty_Claim_Form.pdf to obtain a claim form. The claim form must be completed including a purchase receipt or invoice and sent via mail to the following address or fax.

Deflecto, LLC
Attn: Chairmat Warranty Claim Form
7035 East 86th Street
Indianapolis, IN 46250
Fax: 1.877.333.5351

Deflecto reserves the right to inspect the returned goods for evidence of misuse within 30 days prior to issuing any replacement or refund of the chairmat. Refusal to provide such an opportunity for inspection will void the limited warranty.